



ArcticFAST

Flexible Anti-Smuggling Teams

In an increasingly borderless world, organized crime and smuggling are also on the rise. Stopping and preventing crime and terrorism requires entirely new tools, products and methods that are mobile and that can be applied rapidly and across borders.

For nearly 20 years, Arctic Group has developed intelligent customs solutions for the Swedish Customs' IT department, one of the world's most modern customs authorities. The Swedish Customs provides an international example for law enforcement operations.

ArcticFAST (Flexible Anti-Smuggling Teams) is a comprehensive software product for mobile anti-smuggling teams, tax inspectors, and other mobile enforcement teams (e.g. coast guard). ArcticFAST provides powerful system support for planning, execution and reporting back of surveillance and inspection missions.

It is not unusual for surveillance and inspection activities to be covered by manual work, and standardized procedures are often lacking. Poor utilization of resources and low accuracy in surveillance and inspection efforts is a clear sign of an inefficient process. The efficiency of these activities can be improved by good systems support for planning, execution and reporting back of missions.

The ArcticFAST system has three modules:

- Optimized planning
- Support for mobile teams
- Management information

Optimized Planning

The system provides comprehensive support for planning of missions. All necessary information for planning missions is available via a user-friendly interface. The persons in charge of planning get powerful support for managing resources and for creating and planning missions.



Arctic Group is a group of highly skilled IT consultants. By combining advanced competence, experienced consultants and enthusiastic staff, we are able to provide flexible solutions for our customers. Our focus areas are solutions for telecom operators, public administrations and in particular customs administrations.

Scheduling and routing of mobile workers or teams (e.g. flexible anti-smuggling teams) benefit from decision-making tools that include digital maps of streets, service objects and the actual current locations of each mobile worker. The optimised decision-making system evaluates the existing work schedule and considers all new missions together with all allocated and available resources to find ways to increase the effectiveness and efficiency of the enforcement operation.

Support for mobile teams

This module provides a powerful support for mobile teams, making it possible to create an organization with mobile and mission-driven crime-fighting groups. When carrying out surveillance and inspection missions, the mobile officer has access to the right information at the right time and in the right form. The officers receive the mission electronically and use the system to plan, document and report all activities. The mobile teams also have access to remote expert support from project managers, intelligence officers, investigators and other experts. The mobile application meets the Enforcement Service's high demands on secure information exchange.

Management Information

This module will give the management a tool to keep track of the efficiency of the operation. The module makes it possible to analyze statistics and generate different types of reports. The interface is very user-friendly and the reports can be generated in different formats, such as PDF and Excel. The information can also be exported to other internal systems for follow-up. Moreover, the module contains intelligent support for strategic analyses. These analyses comprise a basis for long-term prioritization, planning and design of the crime-fighting activities.

Service offerings

Arctic Group can also provide a wide range of tailored and specialised world-class functional support services for customs and enforcement agencies. We provide packaged service offerings in the following areas:

- Strategic Planning
- Management Control (e.g. implementation of Balance Scorecard)
- HR consulting
- Customs Reengineering Programmes
- Feasibility studies and tender preparations
- IT effectiveness
- IT strategy
- IT security strategy
- Outsourcing and offshore-development
- Software development

